

## Greeter Team Volunteers

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### Vision Statement:

Hope Community Church exists to help people far from God find hope in God.

### Goal:

To create a welcoming atmosphere at our church by offering our guests a sincere greeting, a friendly presence, and a fond farewell.

### Prepare:

God has gifted each of us individually so that, when we work together, we can build up the church and bring glory to Him. Look for ways to use your gifts every time you serve. Pray for God to open doors for you to communicate the gospel through your volunteering. Remember, our desire to serve should come from the overflow of our relationship with Christ and our desire to be like Him.

### Schedule:

- Be at the pre-service VIP meeting at your campus.
- Be in position to serve 25 minutes before each service.

### General Greeter Team Reminders:

- Remember that every volunteer position at Hope Community Church helps to communicate the message of the gospel to our guests. Your words and actions matter.
- “You are not just a greeter” – our Greeters play an important role in meeting the needs of our guests. Carry an umbrella out for our guests when it rains. Hold the door for them. Walk new guests to their seats. Look for ways to make genuine connections with the people you greet.
- Please dress appropriately.
- Always be the first to say “hello”. Make eye contact. Be genuine and welcoming.
- Be familiar with how to greet a first time guest. Introduce yourself and let them know we are glad to see them. If they have kids, 5th grade and under, walk them to the appropriate kids area (Birth through 5 years old – Fresh Start, K-3<sup>rd</sup> – Next Level, 4<sup>th</sup>-5<sup>th</sup> – Aspire) while letting them know how much fun they are going to have. Be sure to invite them to join us in Starting Point after the service for more information about the church.
- Be intentional about learning guests’ names each week. Introduce yourself to any new guests.
- Look for ways to go above and beyond in serving our guests each week.
- If you are asked where anything is, like the restroom, walk them there. Don’t just point them in the right direction.
- Please remain in your greeting position until 10 minutes into the start of the service or until your Team Leader relieves you.
- Community inside our volunteer teams is important, but your focus while serving should be on the guests around you.
- We value your commitment to your volunteer position. Please let your Team Leader know if you will be absent.